

HP Quality Center 9.2: Project Planning & Customisation

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Overview

This 2 day course covers the tasks that are performed by site administrators, project managers, and quality assurance (QA) leads to set up Quality Center (QC) projects before users can work with requirements, test cases, and defects. This hands-on course focuses on planning, creating, and customizing Quality Center projects. It is an important course for people involved in creating projects, modifying existing fields, creating user-defined fields, creating users, setting user permissions, and defining basic workflow.

Learning Method

You will receive expert instruction from an ITIL specialist who will present the course using slide presentation and facilitated discussion. At the end of each chapter there will be review questions followed by a hands on exercise to ensure understanding of each lesson.

Each student will receive a copy of the HP Quality Center: Project Planning and Customization manual. This manual is used throughout the course and proves a useful reference tool upon completion of the course.

Who will benefit from this course?

- Quality Center Administrators
- Quality Center Project managers
- Quality Assurance Leads
- Other Quality Center users responsible for managing projects, users, and workflow customizations in Quality Center

Pre-Requisites for this course

A working knowledge of Windows and an understanding of testing concepts.

What you can expect to gain from this course?

At the end of the course, you will be able to:

- Identify the organization specification levels that need to be customized in Quality Center
- Configure organization wide Quality Center parameters
- Customize project specific Quality Centre parameters
- Maintain Quality Center projects

Duration: 2 days**Scheduled In:****MELBOURNE
SYDNEY
BRISBANE
CANBERRA**

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Course Content

Day 1

Introduction

Introduction to Quality Center 9.2

- Identify the Quality Center modules.

Planning the Quality Center

- Planning: considerations and key roles

Introduction to Site Administration

- Logging on to Site Administration
- Site Administrator components
- Monitoring user connections and licenses

Customizing Projects at a Global Level

- Project structure in Quality Center
- Creating domains and projects

Maintaining Quality Center Projects

- Querying project tables
- Copying, renaming, removing, backing up, restoring , and upgrading projects
- Deleting Projects and Domains

Customizing Users at a Global Level

- Creating and managing users
- Configuring user authentication and LDAP

Customizing Other Quality Center Modules at a Global Level

- Configure mail parameters
- Configure connection parameters

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Day 2

Customizing Project-Specific Entities

- An overview of Project Customization
- An overview of customizing project-specific
- Adding user-defined fields
- Managing system or user-defined fields

Customizing Lookup Lists

- Creating project-specific lists
- Associating a list to a project entity
- Managing project-specific lists

Managing Project-Specific Users and User Groups

- Adding users to a project
- Creating user groups
- Customizing module access for user groups

Customizing Mailing Options and Alert Rules

- Designating mail fields
- Defining mailing conditions
- Configuring alert rules

Customizing Alert Rules

- Configuring traceability notification rules

Customizing Workflow

- Customizing lists
- Customizing fields by user groups

Implementing Workflow Using the Script Editor

- Using the Script Editor
- Adding a command button by using the Script Editor

Related Courses

Using HP Quality Center 9.2
Using the HP Quality Center 9.2 Dashboard